

# **QUICKSUPP**@RT

On-demand service for "technical difficulties"



## **Optimization**

Over time, old files build up on your hard drive and all the adding and removing of software leaves behind quite a mess. All these factors reduce the efficiency of your computer, which means you don't get the performance you deserve. We'll get your computer working like new and keep it that way.



### Diagnosis & Repair

Sometimes your computer gives you errors and warnings. And there's nothing more frustrating than working on a project only to have your program crash. We'll diagnose and repair these types of issues on your PC to keep it running smoothly.



#### **Setup & Install**

Incorrect installation can cause damage to your computer and connected devices. We'll help you configure your software so you don't end up with a bloated hard drive. Do you need your printer shared between your devices? We can do that too.



#### **Virus Removal & Prevention**

There are millions of viruses seeking to access your private information and corrupt your data. We'll minimize these threats by taking a proactive approach. Let us keep your programs up-to-date and scan your computer using our specialized tools. If your computer does end up getting a virus, we know how to get rid of it.



### **Backup & Restore**

The most valuable part of your computer is the data you have in it. Don't leave yourself vulnerable to data loss. We can back up any file or folder on scheduled intervals and restore your data in case it becomes missing or corrupt.



## **Usability Training**

Are you finding it difficult to use a feature of a program you installed? Do you have an employee who just isn't very good with computers? We can walk you through commonly used programs and increase your productivity. We're always only a phone call away!